

WHAT IS CLAIMED AS NEW AND DESIRED TO BE SECURED BY LETTERS
PATENT OF THE UNITED STATES IS:

1. An object-oriented system for collecting information regarding execution of a
5 target application in an application unit, the system comprising:
a monitoring device having a plurality of monitoring components;
a target application interface configured to receive a plurality of monitoring requests
from the target application for processing by the monitoring device; and
a system resource having at least one system resource component which is shared
10 among the plurality of monitoring components using at least one abstract class.

2. The system according to Claim 1, wherein the at least one system resource
component includes at least one of a system clock, persistent system information storage,
electronic mail transfer code and file transfer code.

3. The system according to Claim 1, wherein at least one of the plurality of
monitoring components accesses the system resource using a system resource interface.

4. The system according to Claim 1, wherein the target application includes one of a
20 software program being executed on a computer or workstation under control of a user, a
software program driving a control panel of a business device, a software program driving a
control panel of an appliance, software generating data regarding state changes within a
device, and software generating data regarding state changes within an appliance.

5. The system according to Claim 1, wherein the information regarding execution of a
25 target application includes at least one of a user identification, an application identification, a
cumulative session number, a value of a starting time, a value of a duration and an indication
of a sequence of events with a corresponding elapsed time for each one of the events.

6. The system according to Claim 1, wherein the at least one system resource
30 component includes a persistent system registry used for storing at least one of an application

identification, a value indicating a cumulative usage, an indication of a local directory, a user identification, an indication of a Simple Mail Transfer Protocol (SMTP) server, an indication of at least one recipient of data to be transmitted, an indication of a value of from data for data to be transmitted, an indication of a File Transfer Protocol (FTP) server, an indication of an FTP user, an indication of an FTP password, and an indication of an FTP target path.

7. The system according to Claim 1, wherein the monitoring device having a plurality of monitoring components includes an event logger and wherein the at least one system resource component includes a system clock, wherein the event logger accesses the system clock at least for recording a time of starting a monitoring session.

8. The system according to Claim 1, wherein the monitoring device having a plurality of monitoring components includes a transmitting device configured to transmit, to a predetermined recipient, formatted data corresponding to the information regarding execution of the target application.

9. The system according to Claim 8, wherein the monitoring device having a plurality of monitoring components includes a formatting device configured to process the information regarding execution of the target application into the formatted data to be transmitted by the transmitting device.

10. The system according to Claim 9, wherein the formatting device includes a data format processor configured to format the information regarding execution of the target application according to a requested data format.

11. The system according to Claim 8, wherein the transmitting device includes a protocol processor configured to transmit the formatted data through a requested communication protocol.

12. The system according to Claim 11, wherein the at least one system resource component includes electronic mail transfer code and file transfer code, and wherein the

protocol processor is configured to access at least one of the electronic mail transfer code and the file transfer code for transmitting the formatted data through the requested communication protocol.

5 13. An object-oriented computer implemented method for collecting information regarding execution of a target application in an application unit, the method comprising the steps of:

 monitoring the target application, by a device having a plurality of monitoring components to obtain the information regarding execution of the target application,

10 wherein the plurality of monitoring components includes an event logger, and

 wherein the step of monitoring includes the steps of accessing a shared system resource and executing a plurality of instructions included in the system resource; and

 storing, in the event logger, a portion of the information obtained by the step of monitoring.

15

 14. The method according to Claim 13, wherein the system resource includes at least one of a system clock, persistent system information storage, electronic mail transfer code and file transfer code.

20

 15. The method according to Claim 13, wherein each one of the plurality of monitoring components accesses the system resource using a system resource interface.

 16. The method according to Claim 13, wherein the target application includes one of a software program being executed on a computer or workstation under control of a user, a
25 software program driving a control panel of a business device, a software program driving a control panel of an appliance, software generating data regarding state changes within a device, and software generating data regarding state changes within an appliance.

 17. The method according to Claim 13, wherein the information regarding execution
30 of a target application includes at least one of a user identification, an application identification, a cumulative session number, a value of a starting time, a value of a duration

and an indication of a sequence of events with a corresponding elapsed time for each one of the events.

18. The method according to Claim 13, wherein the system resource includes a
5 persistent system registry used for storing at least one of an application identification, a value indicating a cumulative usage, an indication of a local directory, a user identification, an indication of a Simple Mail Transfer Protocol (SMTP) server, an indication of at least one recipient of data to be transmitted, an indication of a value of from data for data to be
transmitted, an indication of a File Transfer Protocol (FTP) server, an indication of an FTP
10 user, an indication of an FTP password, and an indication of an FTP target path.

19. The method according to Claim 13, wherein the system resource includes a
system clock, and wherein the event logger accesses the system clock at least for recording a
time of starting a monitoring session.
15

20. The method according to Claim 13, further comprising the step of transmitting, to
a predetermined recipient, formatted data corresponding to the information regarding
execution of the target application.

21. The method according to Claim 20, further comprising the step of processing the
information regarding execution of the target application into the formatted data to be
transmitted by the transmitting device.
20

22. The method according to Claim 21, wherein the step of processing the
25 information includes formatting the information regarding execution of the target application according to a requested data format.

23. The method according to Claim 20, wherein the step of transmitting includes
transmitting, through a protocol processor, the formatted data through a requested
30 communication protocol.

24. The method according to Claim 23, wherein the system resource includes electronic mail transfer code and file transfer code, and wherein the protocol processor is configured to access at least one of the electronic mail transfer code and the file transfer code for transmitting the formatted data through the requested communication protocol.

5

25. A program product for collecting information regarding execution of a target application in an application unit, the program product comprising a computer readable medium embodying program instructions for causing an object-oriented system to perform the steps of:

10 monitoring the target application, by a device having a plurality of monitoring components to obtain the information regarding execution of the target application, wherein the plurality of monitoring components includes an event logger, and wherein the step of monitoring includes the steps of accessing a shared system resource and executing a plurality of instructions included in the system resource; and
15 storing, in the event logger, a portion of the information obtained by the step of monitoring.

26. The program product according to Claim 25, wherein the system resource includes at least one of a system clock, persistent system information storage, electronic mail
20 transfer code and file transfer code.

27. The program product according to Claim 25, wherein at least one of the plurality of monitoring components accesses the system resource using a system resource interface.

25 28. The program product according to Claim 25, wherein the target application includes one of a software program being executed on a computer or workstation under control of a user, a software program driving a control panel of a business device, a software program driving a control panel of an appliance, software generating data regarding state changes within a device, and software generating data regarding state changes within an
30 appliance.

29. The program product according to Claim 25, wherein the information regarding execution of a target application includes at least one of a user identification, an application identification, a cumulative session number, a value of a starting time, a value of a duration and an indication of a sequence of events with a corresponding elapsed time for each one of the events.

30. The program product according to Claim 25, wherein the system resource includes a persistent system registry used for storing at least one of an application identification, a value indicating a cumulative usage, an indication of a local directory, a user identification, an indication of a Simple Mail Transfer Protocol (SMTP) server, an indication of at least one recipient of data to be transmitted, an indication of a value of from data for data to be transmitted, an indication of a File Transfer Protocol (FTP) server, an indication of an FTP user, an indication of an FTP password, and an indication of an FTP target path.

31. The program product according to Claim 25, wherein the system resource includes a system clock, and wherein the event logger accesses the system clock at least for recording a time of starting a monitoring session.

32. The program product according to Claim 25, wherein the program instructions cause the system to further perform the step of transmitting, to a predetermined recipient, formatted data corresponding to the information regarding execution of the target application.

33. The program product according to Claim 32, wherein the program instructions cause the system to further perform the step of processing the information regarding execution of the target application into the formatted data to be transmitted by the transmitting device.

34. The program product according to Claim 33, wherein the step of processing the information includes formatting the information regarding execution of the target application according to a requested data format.

35. The program product according to Claim 32, wherein the step of transmitting includes transmitting, through a protocol processor, the formatted data through a requested communication protocol.

5 36. The program product according to Claim 35, wherein the system resource includes electronic mail transfer code and file transfer code, and wherein the protocol processor is configured to access at least one of the electronic mail transfer code and the file transfer code for transmitting the formatted data through the requested communication protocol.

10

11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217
218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237
238
239
240
241
242
243
244
245
246
247
248
249
250
251
252
253
254
255
256
257
258
259
260
261
262
263
264
265
266
267
268
269
270
271
272
273
274
275
276
277
278
279
280
281
282
283
284
285
286
287
288
289
290
291
292
293
294
295
296
297
298
299
300
301
302
303
304
305
306
307
308
309
310
311
312
313
314
315
316
317
318
319
320
321
322
323
324
325
326
327
328
329
330
331
332
333
334
335
336
337
338
339
340
341
342
343
344
345
346
347
348
349
350
351
352
353
354
355
356
357
358
359
360
361
362
363
364
365
366
367
368
369
370
371
372
373
374
375
376
377
378
379
380
381
382
383
384
385
386
387
388
389
390
391
392
393
394
395
396
397
398
399
400
401
402
403
404
405
406
407
408
409
410
411
412
413
414
415
416
417
418
419
420
421
422
423
424
425
426
427
428
429
430
431
432
433
434
435
436
437
438
439
440
441
442
443
444
445
446
447
448
449
450
451
452
453
454
455
456
457
458
459
460
461
462
463
464
465
466
467
468
469
470
471
472
473
474
475
476
477
478
479
480
481
482
483
484
485
486
487
488
489
490
491
492
493
494
495
496
497
498
499
500
501
502
503
504
505
506
507
508
509
510
511
512
513
514
515
516
517
518
519
520
521
522
523
524
525
526
527
528
529
530
531
532
533
534
535
536
537
538
539
540
541
542
543
544
545
546
547
548
549
550
551
552
553
554
555
556
557
558
559
560
561
562
563
564
565
566
567
568
569
570
571
572
573
574
575
576
577
578
579
580
581
582
583
584
585
586
587
588
589
590
591
592
593
594
595
596
597
598
599
600
601
602
603
604
605
606
607
608
609
610
611
612
613
614
615
616
617
618
619
620
621
622
623
624
625
626
627
628
629
630
631
632
633
634
635
636
637
638
639
640
641
642
643
644
645
646
647
648
649
650
651
652
653
654
655
656
657
658
659
660
661
662
663
664
665
666
667
668
669
670
671
672
673
674
675
676
677
678
679
680
681
682
683
684
685
686
687
688
689
690
691
692
693
694
695
696
697
698
699
700
701
702
703
704
705
706
707
708
709
710
711
712
713
714
715
716
717
718
719
720
721
722
723
724
725
726
727
728
729
730
731
732
733
734
735
736
737
738
739
740
741
742
743
744
745
746
747
748
749
750
751
752
753
754
755
756
757
758
759
760
761
762
763
764
765
766
767
768
769
770
771
772
773
774
775
776
777
778
779
780
781
782
783
784
785
786
787
788
789
790
791
792
793
794
795
796
797
798
799
800
801
802
803
804
805
806
807
808
809
810
811
812
813
814
815
816
817
818
819
820
821
822
823
824
825
826
827
828
829
830
831
832
833
834
835
836
837
838
839
840
841
842
843
844
845
846
847
848
849
850
851
852
853
854
855
856
857
858
859
860
861
862
863
864
865
866
867
868
869
870
871
872
873
874
875
876
877
878
879
880
881
882
883
884
885
886
887
888
889
890
891
892
893
894
895
896
897
898
899
900
901
902
903
904
905
906
907
908
909
910
911
912
913
914
915
916
917
918
919
920
921
922
923
924
925
926
927
928
929
930
931
932
933
934
935
936
937
938
939
940
941
942
943
944
945
946
947
948
949
950
951
952
953
954
955
956
957
958
959
960
961
962
963
964
965
966
967
968
969
970
971
972
973
974
975
976
977
978
979
980
981
982
983
984
985
986
987
988
989
990
991
992
993
994
995
996
997
998
999
1000